

MCAA 25



No Fail Trust – The Flight Plan to Cultivating a High-Performance Team

Jason Harris

Wednesday, March 5th
9:15 a.m. – 10:45 a.m.

Please let us know what you thought of this session



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MCAA25



Jason O. Harris

**No Fail Trust:
The Flight Plan to
Cultivating a
High-Performance Team**

www.nofailtrust.com



WHY TRUST?

74% less stress

40% less burnout

29% more satisfaction
with their lives





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NO FAILTRUST®

Delivering when the stakes are high,
Delivering when jobs are on the line, and
Delivering when failure is not an option!











"GO AROUND"

“

**“THEY CAN SEE WHAT
YOU CANNOT SEE!”**

— Lt Col (ret) Jason O. Harris

BLIND SPOTS

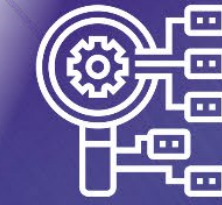
Who are the people that can
see what you cannot see?

Professional Knowledge

1



Situational Awareness



2

Assertiveness



3

Decision Making



4

Communication



5

Leadership



6

**Adaptability
Flexibility**



7





**Problem-solving is a
propeller; each skill is a
blade that must stay
balanced.**

— Lt Col (ret) Jason O. Harris





COMMITMENT

Commitment to **TEAM**

Commitment to **MISSION**

Commitment to **ORGANIZATION**

Commitment to the **VALUES**



Leading
People

The Boss
Of People

Managing
People



LEADERS Lead,
MANAGERS Maintain,
BOSSES Bark.

— Lt Col (ret) Jason O. Harris

“

**“LEADERS MUST EARN
THE TITLE OF LEADER,
EVERY SINGLE DAY!”**

— Lt Col (ret) Jason O. Harris

PSYCHOLOGICAL SAFETY



“The belief that you won’t be punished or humiliated for speaking up with ideas, questions, concerns, or mistakes.”

—Center for Creative Leadership

3 Things People Want



Heard



Understood



Acknowledged

“

**Psychological safety
is not given by a title;
it's earned through trust.**

— Lt Col (ret) Jason O. Harris



Background & Experience

- 27+ Years of Military Service
- US Air Force Academy Graduate
- C-130 Pilot & Aircraft Commander
- Elite Special Operations Instructor Pilot
- 5,000+ Military Flight Hours
 - 11 Combat Deployments
 - 2,000+ Combat Hours
 - 470+ Combat Sorties
- US Air Force Academy Center for Character & Leadership Development
- Commercial Airline Pilot



06.19





NO
FAIL
TRUST™



WWW.NOFAILTRUST.COM

LIEUTENANT COLONEL
JASON HARRIS



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enter code when prompted

TRUST

Let's stay in touch!

 @jasonoharris

 jasonoharris

 Jason@NoFailTrust.com

QUESTIONS & OPINIONS



NO FAIL TRUST[®]

PILLAR ONE



Trust the
TRAINING

PILLAR TWO



Trust the
PROCESS

PILLAR THREE



Trust the
PEOPLE

THANK YOU!



LIEUTENANT COLONEL
JASON
O. HARRIS

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